

VELOPEX[®]

Automatic X-Ray Film Processor

Extra - X
Xtender

(USA only)

Freedom

(UK only)

Lynx

Extra - XE



USER GUIDE

Operation and Maintenance manual

WARNING:

Do not plug into the electrical mains power supply before reading this manual – or before filling the machine with liquids

Register your machine by returning the Warranty Card to enable full customer support.



Machine serial number to be
quoted on all correspondence:

Introduction

Thank you for purchasing your automatic film processor from Velopex - we certainly appreciate your business.

In order to maintain the quality of our product and your processing it is important that you pay close attention to the instructions contained in this user manual. This will ensure a long life for your processor.

This manual is to be used with the following Velopex processors: Extra-X, Extra-XE, Lynx, Xtender, Freedom.

The processor could be dangerous if incorrectly installed or maintained outside the guidelines set out in this manual and the warranty will be voided.

This equipment can only be serviced by technically qualified engineer, trained on Velopex machines, and is not designed to be serviced by the end user other than as specified by in this manual.

Caution: *Use assistance when unpacking and putting the machine in place.*

Contacts



EUROPE

MEDIVANCE INSTRUMENTS LTD.

Barretts Green Road • Harlesden
London • NW10 7AP • UK
Tel.: +44 (0)20 8965 2913
Fax: +44 (0)20 8963 1270

www.velopex.com

USA

VELOPEX INTERNATIONAL INC.

105 East 17th Street • St. Cloud
Florida • 34769 • USA
Tel.: 888 - 835 - 6739
Fax: (407) 957 - 3927

www.velopexusa.com

Velopex Processor - Exterior



Machine Accessories and Extras Supplied



Table of Symbols

Symbol	Description
	Alternating Current
	Off (Power: Disconnect from the mains)
	On (Power: Connect to the mains)
	Type 'b' equipment
	'RUN' Button/Process switch
	Protective Earth (Ground)

Symbols used within Manual

	Tip
	Attention / Warning

Chemical Tubes Colour Coding

Developer	USA - Red Worldwide - Black
Fixer	USA - Blue Worldwide - Red
Water	USA - White Worldwide - Grey/Blue

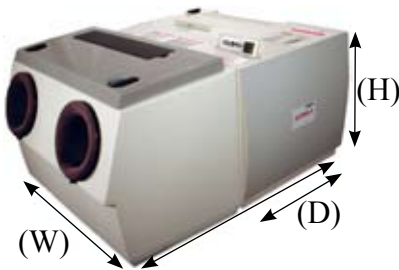
Contents

Specification	1
Installation*	2
Daylight Loader Installation	2
Filling with Chemicals	4
Replenisher/Re-Circulation Pump	7
Operation	9
Maintenance	14
Trouble Shooting	18
Service Log	23

** For machine Installation and Plumbing requirements, refer trained technical personnel to sections 1 & 3 in the Technical Manual.*

ATTENTION! Use only the hoses supplied with this machine.

Specification



Width (W)	510mm / 20"
Depth (D) Inc. Loader	470mm / 18½" 740mm / 29"
Height (H)	340mm / 13½"
Weight: Empty Full Tanks	21Kg / 46¼lb 30Kg / 66¼lb
Tank Capacity	3.8litres / 6¾Imp Pints each
Standard Supply Voltages	220-240v 50Hz 110-120v 60Hz
Warm-up time	10 min. approx.
Film Feed Speed	470mm / 18½" per min.
Max film width	260mm / 10¼"
Processing time: Dry Wet-Endodontic	4 min. approx. 2 min. approx.

Daylight Loader Installation



1.

Remove White protective strip from sealing material.



2.

Remove Black Covers from the studs on the front panel.



3.

Slide Loader over projecting studs.

Daylight Loader Installation (cont.)

INSTALLATION



4.

Release Locks and lift Lid.



5a.

Secure Loader with black knobs screwed onto Studs now positioned inside the Loader (as illustrated in 5b).



TIP: Black knobs are located inside the Loader.



5b.

Filling with Chemicals



6.

Unlock the Lid by means of the Lid Lock.



7.

Bring the Lid to the upright position.



TIP: The Lid can be kept in the upright position while the machine is open.



WARNING: Remove internal and external transit packing from machine.



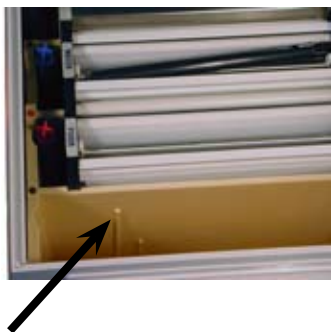
8.

Remove modules, starting with the Developer. Lift Module slightly, slide it to the left and lift it straight out.



WARNING: BEFORE filling with chemicals run the machine with clean water in the Developer, Fixer and Water tanks with Transport Modules in position – for a complete running cycle.

Filling with Chemicals (cont.)



9.

When Filling with “ready to use” chemicals, the solution level required is marked by the longer rib inside the tank.



TIP: Use VELOPEX chemicals designed for your unit. If unobtainable use **ONLY** a proprietary chemical available. When using “One Plus One” chemical, fill to lower rib in tank then top-up to the higher rib level with water. Always read and follow instructions on bottle.



WARNING: DO NOT use Chemistry or Film designed for manual processing.



10.

Fill Fixer and Developer tanks in that order with their respective chemical solutions.



WARNING: Ensure machine is disconnected from mains power supply whilst filling.



11.

Lower Transport Modules carefully into their respective tanks. Top up if required – should be one inch (2.5cm) below the top of the tank, level with Drain Tube overflow.



WARNING: Should there be any spillage of Fixer into Developer tank this **MUST** be wiped clean before filling Developer.

Filling with Chemicals (cont.)



12. Replace the lid – lock into position.

INSTALLATION

GENERAL PLUMBING LAYOUTS



(USA Re-Circulation Plumbing Layout)



*(Worldwide Plumbing Layout **without** Replenisher / Re-circulation)*

Replenisher/Re-Circulation Pump



(Worldwide Plumbing)



(USA Plumbing)

13. Insert tubes/hoses through holes in counter and into the appropriate chemical container, water supplies and drain pipes.



TIP: When attaching NEW chemical containers follow colour coding for appropriate chemicals, otherwise contamination will occur.



WARNING: Ensure that the tubes are in the correct chemical:
Developer

USA - Red
Worldwide - Black

Fixer

USA - Blue
Worldwide - Red

14. The Replenisher Tube/Straw must be pushed to the bottom of the container.



(Cutaway image for instruction ONLY)

Replenisher/Re-Circulation Pump (cont.)



15. Each time the machine is initiated, a charge of chemical will be injected into the machine tank. The overflow will return to the same containers.



TIP: The machine can be linked up in a replenishment mode by diverting the waste chemicals into separate containers for both Developer and Fixer. This mode of replenishment is more costly to run than re-circulation.

INSTALLATION

(Worldwide Re-circulation layout)



VERY IMPORTANT:

When changing chemicals, before draining chemical tanks in machine:

Remove full waste containers and replace with empty containers of at least 5 Litre/1 Gal capacity.

Machine tanks may then be drained by unscrewing the drain tubes in each tank. While draining the machine tanks, ensure the containers receiving the waste remain upright.

When machine chemical tanks are completely empty, remove full waste containers, and replace with those appropriate for the system in use.

Remove cap assemblies from containers and replace drain tubes in tanks.

Refill machine (follow sections 6-15).

Operating the Processor



1.

Turn on Water Supply (if not already on).



WARNING: Make sure all hoses are connected properly and drain pipes are in place.

Always turn water supply off at night.



2.

Plug in electric cord and switch on.



TIP: After approx. eight minutes the processor will go into 'stand-by' mode, by which time the water will have reached its correct level.



WARNING: Always turn mains switch off at night.



3.

Correct temperature is indicated when the red light is extinguished.



TIP: The time taken to achieve the correct temperature depends on the room temperature (usually 10-20 min.).



4.

The Velopex is equipped with automatic stand-by mode. To initiate processing press the 'RUN' Button.



TIP: From time to time the temperature light will illuminate for short intervals as the machine requires heat throughout the day.



WARNING: Before placing in the machine, intra oral film packets should be wiped clean of all mouth contaminants.



5.

Open Daylight Loader and place film inside, Close and lock Lid.



WARNING: Always remove old film wrappers from inside the loader.



6.

Put hands through Loading Gloves and press 'RUN' button, Strip wrapping from film, insert film into Entry Slot.



TIP: Intra oral film can be processed via the film guides across the width of the film entry slot for ease of patient identification.



WARNING: A second film can be inserted only after the first has fully entered the machine.

(Image for instruction ONLY, Lid is closed when operating machine)

Operating the Processor (cont.)



7.

Extra Oral films – Ensure Loader Lid is correctly locked in place before loading cassette or processing film.



WARNING: Extra Oral films are extremely light sensitive. When loading Extra-Oral film always have the viewer cover in place to avoid film fogging.

8.

Make sure Chemical Level Indicators are NOT illuminated. If Indicators are Illuminated, top up Chemicals (See Installation sections 6-12)



TIP: Before processing run through “clean-up film” or any spare extra oral film. This helps to clean the transport system.



WARNING: The same film may be used for this purpose for one week, after which discard the old film and use a fresh one.



9.

Feed films squarely into the film entry slot.



TIP: Use this opportunity to reload your cassette to minimise handling time.



WARNING: Do not remove hands from loading section until the film has completely entered the machine. Remember to replace lid on the film storage box before removing hands.



(Image for instruction ONLY)

Operating the Processor (cont.)



10. All films are collected in the Film Catcher at the rear of the machine.



TIP: You will find the small films collected in pockets, which are aligned with the entry slots on the front film entry guide.



WARNING: At the end of the day turn off water and main electric switch.



11. For quick viewing of intra oral X-Rays use the Endo Slide, which will halve the time of processing. To use: press the Endo Slide FULLY down, by pressing the latch and lowering the slide.



TIP: This procedure is only "Dry-to-Wet", which means the film should be washed with water and hung up to dry when needed for archiving.



WARNING: The Endo Slide must be returned to the up position Before further processing. If not, a jam could occur particularly with extra-oral films.



12. When using Endo facility, feed in Endo film through the Fourth slot from the right on the film loading guide.

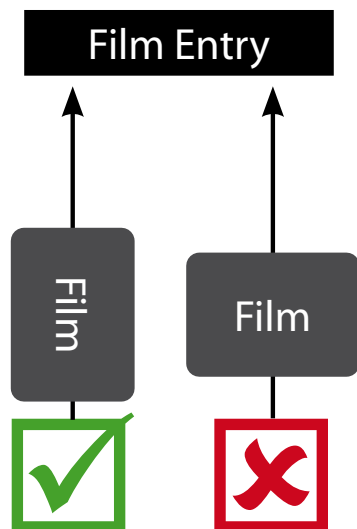


TIP: When using a daylight loader- it is easy to count the ribs on the entry slot and feel your way to the Fourth slot.

(Image for instruction ONLY)

Operating the Processor (cont.)

OPERATION



WARNING: Make sure the film is fed in squarely, and the short edge is the leading edge.



13.

Remove film from ENDO slot.



TIP: After film exits, you can view and then wash it with water and hang it up to dry.



WARNING: Make sure film does not fall back into the Velopex - remove it as soon as it emerges.

Velopex Processor Cleaning



1.

Quality Assurance - for instructions refer to back of VISCHECK Quality Manager board supplied with your machine.



TIP: Regular use of this product will ensure the quality of the film processing and reduce the risk of retakes. Visccheck will also tell you when to change the chemicals.



2.

Unlock and open Lid (see section 6, page 4).



WARNING: Carry out the cleaning routine each chemical change or approx. once every four weeks, according to use. If the Velopex is fitted with automatic replenishment, the complete chemical change cycle will be only every 4-6 weeks, according to use.



3.

Drain Tanks by unscrewing drain tubes (refer to image in next section). Remove Modules (See section 8, page 4).



TIP: Tip the Module and lean it on the edge of the tank letting it drain before completely removing.



WARNING: The Modules are wet with chemicals; handle with care. May cause staining or corrosion of surfaces, skin and eye irritation. Wipe away any spillage immediately or flush with copious amounts of water.

Velopex Processor Cleaning (cont.)



(Worldwide drain tube)

4.

Replace Drain Tubes. Hand screw the drain tubes in, do not over tighten them. Make sure the 'O'-Ring is at the bottom of the pipe.



WARNING: Check that drain tubes are secure before refilling with Chemicals - FINGER TIGHT - Do Not Over Tighten.



5.

Clean the Modules using the Velopex Cleaning Tablets: Drain Chemical and Water tanks. Re-fill with fresh cold water.



WARNING: Do not allow cleaning solution to drain into containers containing processing chemicals - FOLLOW INSTRUCTIONS SUPPLIED WITH CLEANING TABLETS.



6.

Replace the modules in their tanks and run for one cycle. Drain tanks again, remove Modules and re-fill with fresh cold water.



WARNING: Always return a Module to the tank it was removed from e.g. Developer-to-Developer.

Velopex Processor Cleaning (cont.)



7.

Add Velopex Cleaning Tablets three per tank. Replace Modules and run for two cycles at operating temperature.



WARNING: DO NOT FILL THE DRYER TANK WITH WATER...!



8.

Dryer Module Cleaning - Place Dryer Module in container or sink filled with fresh cold water. Add three Velopex Cleaning Tablets and soak for at least 10 minutes. Rinse thoroughly with water to remove all cleaning solution.



WARNING: Make sure you drip-dry the module before replacing in the dryer compartment.



9.

Module cleaning - Immerse the Modules in a tank/sink filled with hot water and scrub with the supplied brush around the gears and roller ends.



TIP: Use the turning tool; turn the gears and belts by hand to assist in thorough cleaning.



WARNING: DO NOT use boiling water; it will damage the modules. Use ONLY cold water when cleaning the machine tanks.

Velopex Processor Cleaning (cont.)



10. Remove old film wrappers from daylight loader. Wipe clean the interior of loader.



TIP: The interior of the daylight loader should be cleaned with cold sterilising solution, wipe dry after appropriate period.



11. Fill up with Chemicals (See section 9, page 5). For best results, use VELOPEX chemicals.



TIP: Use the chart provided and keep a note of the date when chemicals were changed. Process a Vischeck strip to produce the master reference strip and place in position on the Quality chart (follow Vischeck instruction for use).

No.	SYMPTOM	POSSIBLE CAUSE	ACTIONS
1	Machine does not operate	Power Supply	Check Mains Power is plugged in and supply switched on. NOTE - Velopex MC will run one cycle when switched on ad lid in correct position.
		Machine is in 'standby' mode	Check by pressing 'RUN' button that machine is not in 'standby' mode.
		Blown Fuse	Switch off Mains power supply and unplug machine. Check the two fuses in cord socket on back of machine, if either fuse is blown, call Service. USA - Reset Circuit Breakers (See Technical Manual, part 23 on page 7).
		Lid Open	The machine is fitted with a safety switch: if the lid is not correctly closed the safety switch will prevent the machine from operating. Check by opening and closing again.
2	Temperature Indicator Light stays on		(At normal room temperature average warm-up time is 10-15 minutes; in an unheated environment this time could lengthen): If light stays on for an abnormally long time, call for service.
3	Solutions) overheating		DO NOT USE MACHINE - Call for Service.
4	Films Do Not Enter though Film Entry Guide.	Machine is in 'standby' mode	Press 'Run' button - machine may be in 'standby' mode.
		Transport Modules not in Place	Open machine lid and check correct engagement of transport modules.
		Transport Modules not in Place	Check that the transport modules are correctly located in their drive dogs and running correctly. If not, re-locate.
5	Film Lost in the Machine	Wrong Positioning of Transport Module Spring	Check the springs on the modules for correct positioning. Use the module turning tool to rotate the belts for inspection, and run a test film through the module using this tool.
		Dirty Transport Modules	Check that all transport modules have been put through the correct cleaning procedure.
		Damaged/Torn Belt	Replace a Module
		Static Electricity in the Dryer Section of the Machine	Add a little domestic fabric softener to the washing water when washing dryer module to avoid 'static'. IMPORTANT: Fabric softener should be used on the Dryer Module ONLY - do NOT use it on the Developer, Fixer or Water Modules.

No.	SYMPTOM	POSSIBLE CAUSE	ACTIONS
6	Films too Dark: Test for light fog by feeding an unexposed extra-oral film through the machine. It should process as a transparent piece of film base and there should be no shadows or blackness on it. REGULAR USE OF VISCHECK IS THE BEST TOOL FOR EARLY DIAGNOSIS OF PROCESSING AND X-RAY PROBLEMS.	Lid Open	Check that the top lid is firmly in place.
		Dark room not Light-Tight	Check that the dark room is light-tight, and that the safe light is sound (e.g. process a test with safe light off).
		Daylight Loader not Secured	Check that the daylight loader is firmly secured, including removal of cover tapes from self-adhesive mounting.
		Light Leaks	When the Daylight loader is used, ensure that the machine has not been sited in direct sunlight or in intense lighting conditions (e.g. directly under spot-lights or strip lights).
			Do not remove your hands out of the hand entry sleeves before the film has fed completely into the machine fog at one end only of the film indicates premature removal of hands from daylight loader).
			Check that window cover on loader has been correctly replaced and check at hand entry ports to ensure there is a good light seal around the wrists - if not, call for service.
	There is Light Fog	Close to X-ray Source	Check whether films have been stored too close to X-ray source, and re-locate/replace.
		Film Box Lid open	Check that lid has not been left off film box: i.e. process one film from a new box of film.
		Film Expired	Check Expiry date on film box to ensure films are not out of date. (Keep films in cool, dry place: excessive heat can cause premature ageing of film).
		Chemical Contamination	Check that there has been no chemical mix-up, leading to cross-contamination.
		Mixing of Developer	Check that the Developer has been correctly mixed (if relevant).
	Dark Film	Temperature	Check temperature of developer and Fixer tanks. These are generally set at: Developer 77°F (25°C), Fixer 82°F (27.5°C). If the Developer temperature is significantly higher, it could lead to dark film. Switch off the machine and call for service.

No.	SYMPTOM	POSSIBLE CAUSE	ACTIONS
7	Films too Light:	Chemicals Exhausted	Replace with fresh (this will depend on volume of film being processed and length of time since last chemical change).
		Chemicals Contaminated	Clean machine, replace chemicals with fresh solutions,
		Developer Incorrectly Mixed	Replace with fresh.
		Chemical Level too Low	Top up.
		Temperature too Low	If temperature indicator light does not go out, check with a thermometer - generally set at: Developer 77°F (25°C), Fixer 82°F (27.5°C) - if significantly below these temperatures, call for service.
		Film Exposure	Check films have been exposed correctly.
		Film Compatibility	Check that the films are compatible with the type of intensifying screen used with the x-ray machine.
8	Films Dirty or Marked	Water Tank Dirty	Clean module thoroughly (insufficient cleaning can lead to a build-up of algae).
		Transport Modules Dirty	Check transport modules are being cleaned correctly (see cleaning instructions above).
		Chemical Level too Low	Top up.
		Wrong Positioning of Modules	If found in wrong order, contamination will have occurred. Thoroughly clean modules and tanks; re-fill with fresh chemicals.
		Light Leaks	Check for stray light entering machine - proceed as for fogging (see symptom # 6).
9	Sudden Change in Image Density	Wrong Solutions	Make sure solutions are in correct tanks.
		Developer Contamination	Replace Developer if contaminated with Fixer.
		Temperature	Check Developer temperature (and Replenishment rate).
		X-ray Unit.	Check X-ray unit.

TROUBLE SHOOTING

No.	SYMPTOM	POSSIBLE CAUSE	ACTIONS
10	Film not Drying	Replenishment Rate	Check top-up/replenishment rates.
		Water Flow	Check wash water flow rate.
		Dryer	Make sure Dryer is working and blowing hot air.
		Humidity	Look for poor air circulation or HIGH humidity in processing area.
11	Deposits on Film:	Electrical Component	Switch off machine. Switch on again after 10 seconds. If still not drying, call for Service.
		Water Flow	Check for very low wash water flow rate.
		Fixer	Check for contaminated or wrongly mixed Fixer.
		Fixer Deposits	Check for Dryer Module contaminated by fixer deposits.
		Dirt	Clean entry slot or feed guides
			Clean bridge-over rollers.
			Clean Modules.
		Belts Jammed	Check belts are turning properly.
		Kinking the Film	Check Intensifying screens in cassette for dirt.
		Static Damage	Takes the form of dots, fern-like lines or lightening strikes; check for LOW ambient humidity in processing area. Clean area with anti static solution.
13	Light Areas on Film:	<u>Light Areas on Film:</u>	
		Temperature	Check Fixer temperature.
		Fixer	Check for exhausted Fixer.
		Water Flow	Check water flow in wash tank.
		Dirt in Cassette	Check for dirt on intensifying screens in film cassette.
		Cassette Screen	Poor screen contact.

No.	SYMPTOM	POSSIBLE CAUSE	ACTIONS
14	Mottle	Dirty Transport Modules	Clean Modules.
		Film Expired	Check age and storage conditions of film.
		Light Fogging	See above, Symptom # 6.
15	Films coming Out Wet	Air Coming Out of the Vent is NOT Warm.	After the processor has been running for two minutes, check that the air coming out of the vent over the Dryer module is warm. If not, switch the processor off at the Mains Power Switch for two minutes and switch it on again. If that does not correct the fault, contact your Velopex supplier.
16	Contamination	Chemicals	When changing Chemicals, make sure the tanks are drained down fully and rinsed out. Fresh chemical will be spoiled by contamination, leading to poor results.
			Should a tank fail to drain down fully when the drain tubes are removed, it will probably be because the waste outlet pipe is not lying flat but rising before entering the waste pipe. The tank will then take its level from this point. Correct this by ensuring that all waste exit pipes do not rise above counter top level. Check for kinks in pipes.
17	Abnormal Odour, Overheated or Unusual Noises		Immediately switch processor off and unplug from Mains Power Supply. Contact your supplier.

Service Log:

[illegible]

